

Onyx Mobile

Onyx CRM on any device, anytime and anywhere

Your CRM Data Anywhere At Anytime

Onyx mobile enables you to access features from Onyx CRM while on the go. Onyx Mobile will allow users on both Android and Apple platforms to access new and improved features, such as advanced search, and mapping integration. Onyx mobile also offers many advanced features such as Click to call, Click to e-mail, Image upload as well as Signature Capture and Barcode scanning capabilities.

Access Made Easy

With Onyx 7.8 we have updated the search features to allow seamless access to your records from any device. The innovative search feature enables users to have a more thorough and complete search experience. The application will allow users to quickly access their recently added customer contacts and recent incidents with a “favorites” feature. The new search feature will also allow users to modify current customers’ details such as addresses, phone numbers, and e-mail addresses. Users will even have the ability to create new customer profiles. With the added Drill Down feature, users can view customer details, history and monitor tasks so they can take action directly in order to make updates.

Each user now can subscribe to the Navigation Bookmark or queries which will show up automatically on any device. Another new feature added in 7.8 is the ability to launch work flow scripts directly from a record. Moreover, since the Onyx app is connected directly to the Onyx CRM database, users will not have to worry about manually syncing their updates.



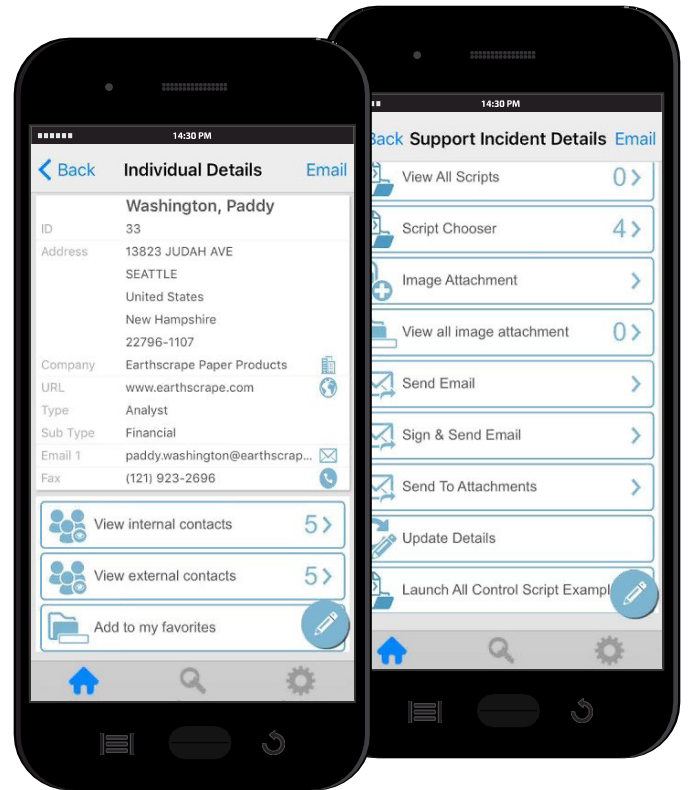
Advanced Features

The Onyx CRM application also allows users to plan trips by integrating to mapping from Google and Apple. From a customer profile page, clicking on the directions button will pass the address to the mapping software in order to get travel information, as well as directions.

Another additional feature is signature and bar code reader. These additional features allow your users in the field to capture information that they need directly in the Onyx CRM.

Your Data Is Safe

One of the biggest concerns users tend to have in regards to mobile applications is security. Unlike other CRM applications, the Onyx application establishes a direct connection to the Onyx CRM database and will not store any files on a personal device. Instead, any information uploaded or modified on the application will be instantly uploaded to your Onyx CRM. This also means there is no need for syncing a device as all information is current. Moreover, in the event that a device is lost, stolen, or misplaced there is no chance of data/file loss.



To find out more about how Onyx Mobile can help your organization please contact us at info@avolin.com.

Avolin

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