

Avolin

What's New With Saratoga 7.2

See what the new version has to offer

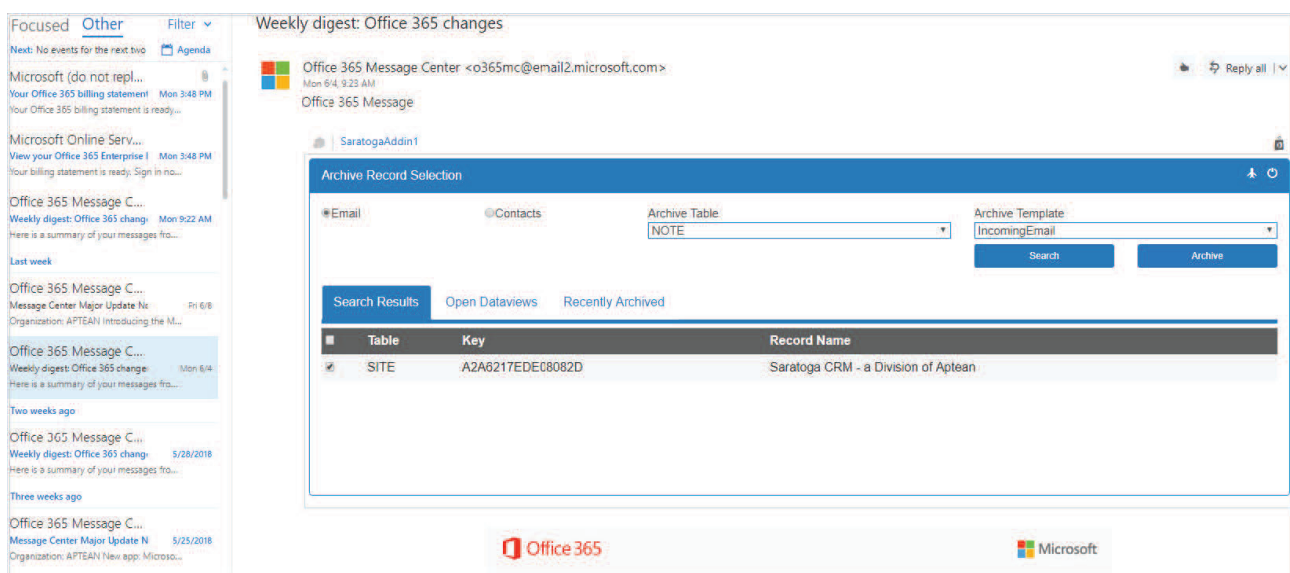
Saratoga CRM 7.2 offers great enhancements and new features that will help users with their day-to-day tasks. Read more to learn all about the release highlights.

Office 365 Support for Saratoga Thin Client

Depending on the System Manager's design, the Office 365 integration enables you to:

- Send emails from Dataview or report results to Office 365.
- Send calendar items from Dataview or report to Office 365.
- Send contacts from Dataview or report results to Office 365.
- Integrate Office 365 items (email, calendar, and contacts) with Saratoga CRM Thin Client records.

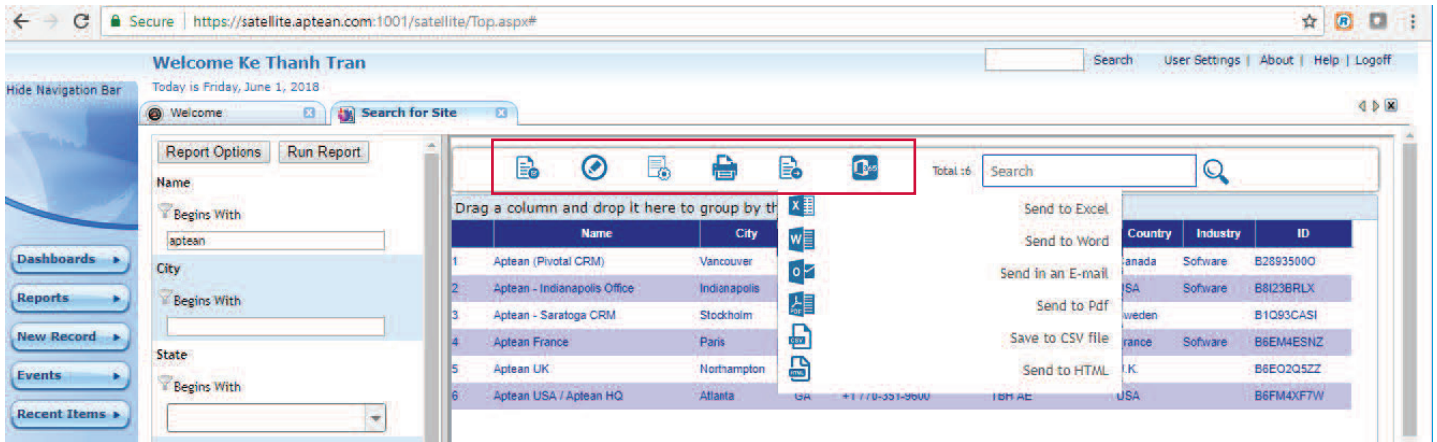
The office 365 connectivity will ensure access to Saratoga data from Office 365.



Email Add-in – Archive of records

Improved Reports UI in Thin Client

Saratoga CRM 7.2 now has an improved reports UI to enhance the user experience by offering more ways to access and view reports. The Refine Criteria, Edit, Options, Print and Send options are now available as icons that are highlighted in the following image.



Other Key Enhancements



Interactor – Open Dataview files using external programs or run reports and dashboards through a browser-accessible HTML page. The HTML page is integrated and comes pre-packaged with the Saratoga CRM 7.2 Thin Client.



Thin Client Browse for Reports – Get critical insights into report run history - including last run by, last run, and total runs - with new columns that have been added automatically to reports on the 'Browse for Reports' screen.



Thin Client Global Search Redesign – Enhance the user experience with a consistent look and feel across global search results and reports. New reports features include auto column resize, pagination, grouping, sorting, and alternate row coloring.



iOS 11 Compatibility for Mobile Client – Ensure continued support for latest iOS with Saratoga CRM 7.2 Mobile Client's compatibility with iOS 11.



Support for Oracle Driver 12.1.0.2 – Saratoga CRM 7.2 now supports Oracle driver 12.1.0.2.

To learn more about Saratoga CRM 7.2 and discuss your needs, please contact your Account Manager.

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Avolin provides critical software solutions to enterprises around the world, specializing in Customer Relationship Management, Knowledge Management, IT Support and Supply Chain Management. Over 1,400 customers in more than 50 countries use our portfolio of solutions to help them provide outstanding customer service, keep their day-to-day operations running smoothly and make intelligent decisions based on relevant and real-time data. Our customers are at the center of everything we do and our singular goal is to deliver the right solutions for their industry-specific workflows helping to keep them at the forefront of their industries. For more information, visit www.avolin.com.